# QA Test Report – Beta App Testing

App Name: Netcom Plus

Version Tested: Beta 1.0.2

Platform: Android

Tester Name: Shweta Singh

Test Date: 13/08/2025

Device Used: OnePlus Nord CE4

Network Type: Wi-Fi (80 Mbps)

## Test Summary

Performed complete end-to-end testing of the beta version covering login, navigation, videos, help videos, and “My Course” sections. Tested all buttons, forms, and links; checked UI layout, loading speed, and beta installation process. Found 2 medium issues and 1 high-priority UI concern.

## Test Cases & Observations

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Feature / Screen Name | Issue Found? (Yes/No) | Steps to Reproduce | Expected Result | Actual Result | Severity | Screenshots / Video |
| Beta Join & Installation | Yes | Joined beta via Play Store → Waited → Update app | Beta joins in ~10 mins | Took over 15 mins to join beta | Low | Screenshot-1 |
| Login / Signup | No | Open app → Tap Login → Enter valid credentials | Should log in successfully | Works as expected | N/A | N/A |
| Home Screen UI | Yes | Launch app → View home screen layout | UI should fit well without excessive zoom | UI appears zoomed-in, needs slight zoom-out for better view | High | Screenshot-2 |
| Navigation Between Sections | Yes | Switch between “Help Video” and “My Course” | Should load instantly | Takes ~2 seconds to load section | Medium | Video-1 |
| Help Video Section | No | Open “Help Video” section → Play video | Videos should play without issues | Works as expected | N/A | N/A |
| My Course Section | No | Open “My Course” → View course list | Courses should load smoothly | Works as expected | N/A | N/A |
| Profile Management | Yes | Go to Profile | Option to edit profile info should be present | No profile edit option available | Medium | Screenshot-3 |

## Screenshots/Recording

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Screenshot-1 Screenshot-2 Screenshot-3

**Video-1** – Section switching delay recording: [https://drive.google.com/file/d/1CeZNXVjuQ4Bd9j4ID9o8HVamRCzKFFR-/view?usp=sharing ]

## Bugs / Issues Identified

**Home Screen Zoom Issue**

Feature/Screen: Home Page

Steps: Launch app → Observe main UI layout

Expected: Properly scaled UI for Android display

Actual: UI appears zoomed-in, content feels cramped

Severity: High

**Missing Profile Edit Option**

Feature/Screen: Profile Section

Steps: Open profile page

Expected: Option to edit profile information available

Actual: No option to edit

Severity: Medium

**Section Switching Delay**

Feature/Screen: Navigation (Help Video / My Course)

Steps: Switch between sections repeatedly

Expected: Immediate loading (<1 sec)

Actual: Takes ~2 sec to load

Severity: Medium

**Beta Join Delay**

Feature/Screen: Play Store Beta Join

Steps: Tap “Join Beta” in Play Store → Wait for activation

Expected: Join in ~10 mins

Actual: Took over 15 mins to activate

Severity: Low

## Performance Observations

- Average section load time: ~2 seconds  
- Video playback smooth in Help Video section  
- Navigation mostly smooth except slight delay in section switching

## Design / UI Feedback

- Home page needs slight zoom-out for better visual balance  
- Profile edit option should be added  
- Section switching speed can be optimized

## Overall Status

🟡 Partially Passed – Core features work, but UI improvements and minor performance fixes required before public release.